

## Consent to processing of personal data

In accordance with Article 5 of the Law of the Republic of Belarus No. 99-3 of May 7, 2021 “On Personal Data Protection” (hereinafter - the Law), I give my consent to “Query Sapp” LLC (address: 220035, Minsk, Timiryazeva str., 72, room 50) (hereinafter - the Operator) for any action or set of actions performed with my personal data, including collection, systematization, storage, modification, use, depersonalization, blocking, provision, deletion of personal data (hereinafter - processing of personal data):

| <b>Purpose of personal data processing</b>  | <b>List of personal data, for the processing of which consent is given</b>  | <b>Period for which consent is granted</b> |
|---|---|--|
| Communicating with the client - User of the website in order to provide online support services | The data that the User of the website leaves when filling out the forms located at: <a href="https://querysupp.by/">https://querysupp.by/</a> , <a href="https://querysupp.by/#advantage">https://querysupp.by/#advantage</a> (section “Stay connect”), including clicking on the links “Start Now”, namely: Name, e-mail address, phone number | 3 years from the date of consent           |

I confirm that the present consent is expressed by me by marking the corresponding mark in a special field in the Internet resource.

This consent is valid for the period of time for which it is given.

I am notified that the processing of my personal data is possible with or without the use of automation, if the personal data can be searched and/or accessed according to certain criteria (card indexes, lists, databases, journals, etc.).

I have been explained my rights related to the processing of personal data in accordance with Chapter 3 of the Law, namely:

1) to receive information related to the processing of my personal data. This means that I can get acquainted free of charge with the name and location of the Operator, as well as its authorized persons, to obtain confirmation of the fact of processing of my personal data, as well as to know a specific list of personal data, indicating the sources of their receipt, legal grounds, purposes and terms of processing. At the same time, I do not have to justify my interest in the requested information;

2) to make changes to my personal data. This means that in cases where my personal data is incomplete, outdated or inaccurate, I can submit an application, accompanied by the relevant documents and (or) duly certified copies thereof, confirming the need to make changes;

3) to obtain information about the disclosure of my personal data to third parties. This means that I can familiarize myself with information about all the facts of providing my personal data to third parties that took place during the year preceding the date of application. Unless otherwise provided by the Law and other legislative acts, the exercise of this right (not more than once per calendar year) will be free of charge for me;

4) to demand the termination of personal data processing or its deletion. This means that I can demand from the Operator to stop processing or delete my personal data (in the absence of other grounds for processing provided by the Law and other legislative acts). In the absence of technical possibility to delete personal data, the Operator will take exhaustive measures to prevent their further processing;

5) to withdraw my consent to the processing and transfer of my personal data. This means that as soon as the Operator receives a statement that I withdraw my consent, the Operator will no longer process the personal data that I initially agreed to process;

6) to appeal against the actions (inaction) and decisions of the Operator. This means that I have the right to appeal the actions (inaction) and decisions of the Operator violating my rights in the processing of personal data to the authorized body for the protection of the rights of personal data subjects (National Center for Personal Data Protection of the Republic of Belarus) in accordance with the procedure established by the legislation on citizens' appeals.

In order to exercise the above rights, I need to send a written application to the postal address of LLC “Query Sapp”: 220035, Minsk, Timiryazeva str., 72, room 50.

Regardless of the form and method of exercising the rights, such application must contain at least the following information: surname, first name, patronymic (if any), address of residence (place of stay); date of birth; statement of the essence of the request; identification number, in the absence of such number - number of the identity document, if this information was indicated by you when giving your consent; personal signature.

The Operator does not consider applications sent by other means (e-mail, telephone, fax, etc.).

The application submitted in the prescribed form will be considered by the Operator within the term established by the Law and I will be notified about the results of the application consideration.

The right to appeal against actions (inaction) and decisions of the Operator related to the processing of personal data is exercised in accordance with the procedure established by the legislation of the Republic of Belarus on appeals of citizens and legal entities.

It was explained to me that my consent to the processing of my personal data gives the Operator the right to carry out actions related to the processing of personal data, including collection, systematization, storage, modification, use, depersonalization, blocking, provision, deletion of personal data.

Refusal to give or withdrawal of consent to the processing of personal data entails the impossibility of further processing of personal data in accordance with the purposes of processing, termination of personal data processing, their deletion, and in the absence of technical capability - their blocking.